



# PACFAA CONFERENCE: 5 LANGUAGES OF APPRECIATION IN THE WORKPLACE REFERENCES AND RESOURCES


Gallup Resources:

<https://www.gallup.com/workplace/319355/remote-workplace-needs-recognition-rituals.aspx>

<https://www.gallup.com/workplace/357764/fast-feedback-fuels-performance.aspx>

<https://www.gallup.com/workplace/236441/employee-recognition-low-cost-high-impact.aspx>

<https://www.gallup.com/workplace/351545/great-resignation-really-great-discontent.aspx>



Chapman, G. & White, P. (2019). *The 5 Languages of Appreciation in the Workplace: Empowering Organizations by Encouraging People*. Northfield Press. ISBN 978-0802418401. <https://www.appreciationatwork.com/>

Chapman, G. (2015). *The 5 Love Languages: The Secret to Love that Lasts*. Northfield Press. ISBN 978-0802412706. <https://www.5lovelanguages.com>

Definition of Appreciation: <https://www.merriam-webster.com/dictionary/appreciation>

"It's Not About the Nail" Video: <https://resources.franklincovey.com/mkt-7hv1/its-not-about-the-nail>

White, P. (March 28, 2022) "[Understanding employee retention: People are loyal to people, not organizations.](#)"

Fierce Marriage graphic <https://fiercemarriage.com/how-to-speak-your-spouses-love-language-what-to-avoid>

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